

Notice of References Cited	Application/Control No. 10/044,922	Applicant(s)/Patent Under Reexamination GOODWIN ET AL.	
	Examiner Doug Hutton	Art Unit 2176	Page 1 of 2

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	C	US-6,668,251	12-2003	Goldberg, Jonathan M.	707/5
	D	US-6,513,039	01-2003	Kraenzel, Carl J.	707/9
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	U	Vivacqua, Adriana, et al., "Agents to Assist in Finding Help" – Conference on Human Factors & Computing Systems Proceedings, in the Hague, the Netherlands, April, 2000, Pages 65-72.
	V	TACIT – KnowledgeMail & KnowledgeMail Plus, "Creating the Smarter Enterprise" (Tacit Knowledge Systems, Inc., © May 2001).
	W	http://www.forbes.com/global/2001/0205/088_print.html , as it appeared on 26 February 20.
	X	McDonald, David W., "Evaluating Expertise Recommendations" – Proceedings of the 2001 International ACM SIGGROUP Conference on Supporting Group Work, in Boulder, Colorado, 2 October 2001, Pages 214-223.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

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	Examiner Doug Hutton	Art Unit 2176	Page 2 of 2

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